



Changing Days
Positive futures for **all**



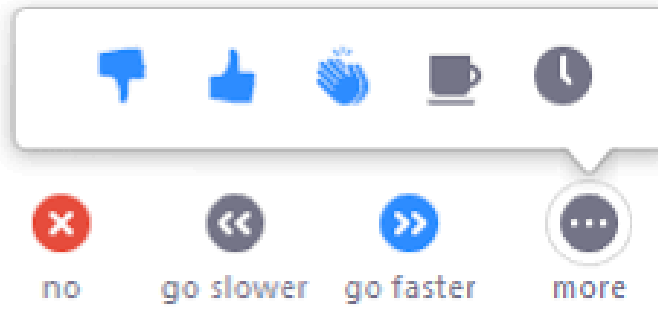
Parents and Carer update

Jerry Ratcliff
Chief Operating Officer



Zoom Etiquette

- As there are a number of people on the call, we will mute peoples' microphones during the presentation to avoid background noise, and people talking at the same time
- We will be recording the session so that we can capture everything people ask, so that we can produce a question and answer sheet for people unable to attend
- During the question and answer session, if you would like to ask a question please raise your hand either on camera or via the settings shown below



Meeting Structure

Presentation

Our Recovery plan

Implementing Changing Days Programme post lockdown

Breakout Rooms

Chance to ask questions in smaller groups

Summary and Feedback

Back to larger group to feedback discussions from breakout rooms

Any other questions

Our Day Service Recovery Plan

The plan has three stages

Stage 1 - Lockdown

Providing remote support
Virtual programme

Stage 2 - Current

Commenced direct support, prioritising people living with family carers
Support to and from peoples' homes
Limited supported within a small number of buildings

Stage 3 – From September

Increasing support to include people living in supported living services
Enhanced support to activities in local community facilities
Increasing the number of buildings that we utilise

Our Day Service Recovery Plan

Our number one priority is keeping people safe

We are doing this by;

- Providing staff with PPE and encouraging regular testing
- Supporting people in and from their homes
- Minimising the use of transport, where possible
- Limited support within a small number of our buildings
- Avoiding supporting large groups of people in buildings
- Providing on-line virtual sessions
- Maintaining regular contact with people and their families

Our Day Service Recovery Plan

Supporting Digital Access

We are doing this by;

- Virtual Programme now on-line, covering a wide range of activities
- Activities themed in the areas that people have said are important to them
- Trained staff to act as “Digitisers” supporting people to get on-line
- Secured funding to provide tablets to people who don’t have access to IT at home
- Providing resources to people at home to support on-line sessions

Our Day Service Recovery Plan

Support in our buildings

The feedback from the recent survey, highlighted that many people remain anxious about accessing building based support, while the virus is still circulating.

Where people need support in buildings we are doing this by;

- Currently 4 buildings open to provide support to those people whose needs can't readily be met elsewhere – this will increase in stage 3 of the plan
- Managing social distancing, by limiting the number of people in a room
- Using social distance marking and information posters
- Checking temperatures on arrival
- Increased hygiene and cleaning, including hand sanitizer stations

Our Day Service Recovery Plan

Stage 3 - From September

Subject to it being safe to do so from September, we will increase the range and scope of the support that we provide.

Stage 3 is primarily about making the transition to the new service model that people told us they wanted in the Changing Days engagement events we held last year.

- This will not mean a return to all of the buildings that we previously used.
- Support will continue to focus on supporting people to be active members of their communities, accessing the same services as everyone else.
- Where required we will increase the flexibility of the support we offer, to be better able to meet peoples' needs
- Giving people real choice about how their support is configured, through the implementation of individualised funding.

Our Purpose

**EMPLOYMENT,
VOLUNTEERING &
VOCATIONAL LEARNING**

**INDEPENDENT LIVING &
LIFE SKILLS**

**FRIENDS,
RELATIONSHIPS &
COMMUNITY**

HEALTH & WELLBEING

Inclusion traffic lights

THE INCLUSION TRAFFIC LIGHTS HELP US THINK ABOUT THE PLACES PEOPLE GO AND THE PEOPLE THEY CONNECT WITH. SOMETIMES PEOPLE NEED SPECIALIST SUPPORT, BUT THAT DOESN'T MEAN THEY SHOULD FIND THEMSELVES EXCLUDED FROM THE OPPORTUNITIES OTHERS BENEFIT FROM. WE CAN DEFINE COMMUNITIES AS PLACES THAT PEOPLE COME TOGETHER.

SPECIALIST PLACE
DISABILITY GROUP

COMMUNITY PLACE:
DISABILITY GROUP

COMMUNITY PLACE:
USED BY EVERYONE



AFTER AN HOUR ON THE MINIBUS MO GOES TO BASE GROUP AT HIS SPECIAL SCHOOL.



MO'S OFF TO HIS LESSON IN THE SPECIAL NEEDS PORTAKABIN IN THE MAIN STREAM SCHOOL.



MO IS SUPPORTED TO JOIN IN A GCSE SCIENCE PRACTICAL.



NADIA MAKES HER OWN LUNCH IN THE LIFE SKILLS SESSION AT THE DAY CENTRE.



BETWEEN 10AM-2PM NADIA VOLUNTEERS AS A COOK AT THE DISABILITY DROP-IN CAFE.



NADIA WORKS IN THE KITCHEN AT A LOCAL PUB.



RESIDENTS LOVED TO WATCH BRENDA SORTING OUT THE HERB WINDOW BOX AT THE CARE HOME.

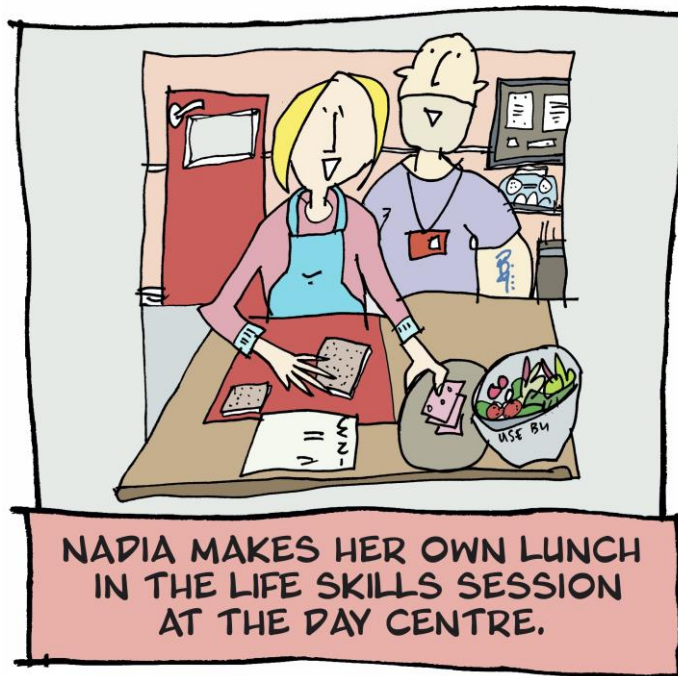
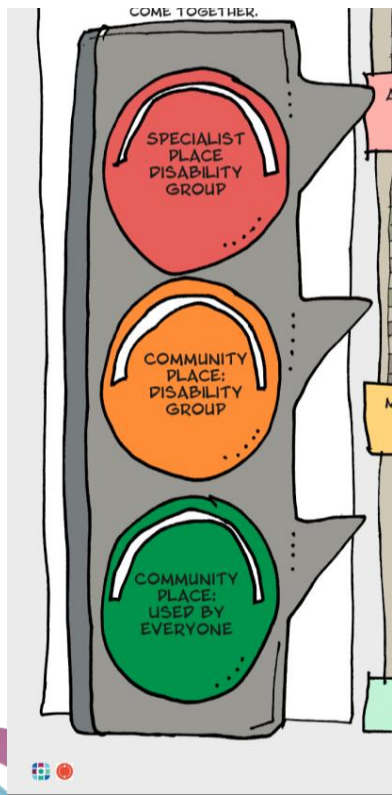


BRENDA WAS THE FIRST TO CHECK THE RUNNER BEANS ON THE OUTREACH PROJECT.

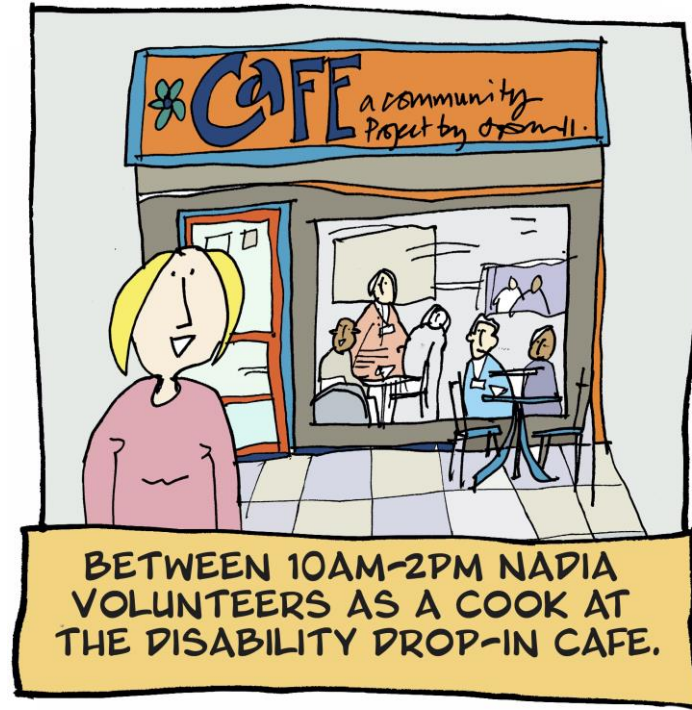
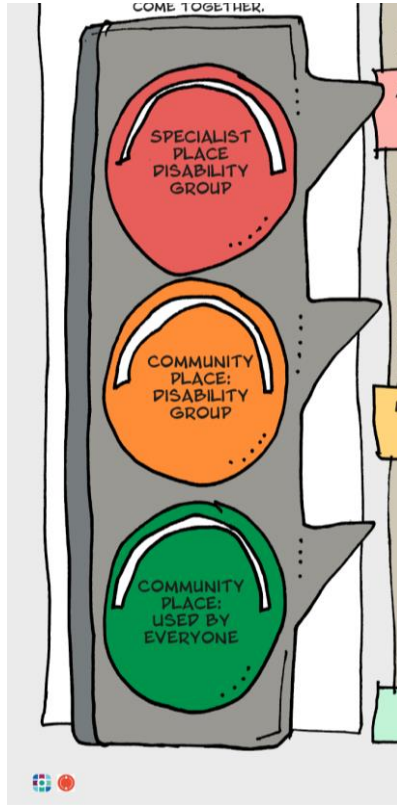


IT WAS THE FIRST TIME BRENDA HAD SEEDS TO SWAP AT THE ALLOTMENT AGM MEETING.

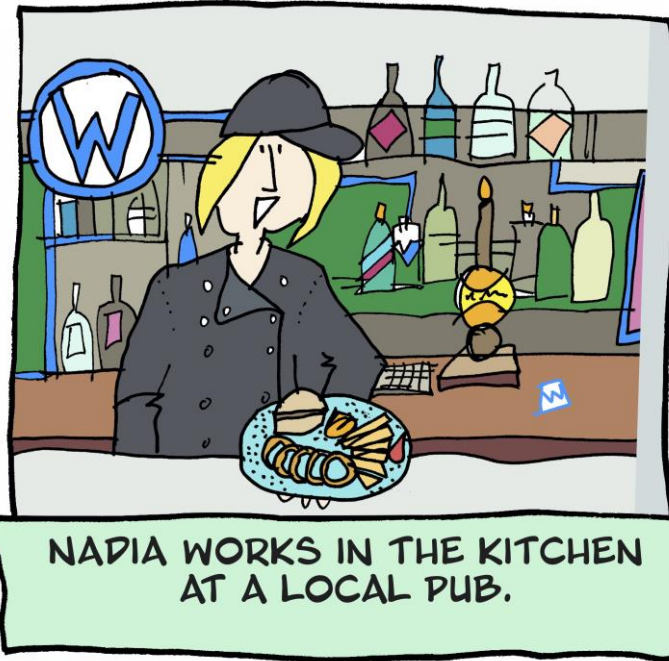
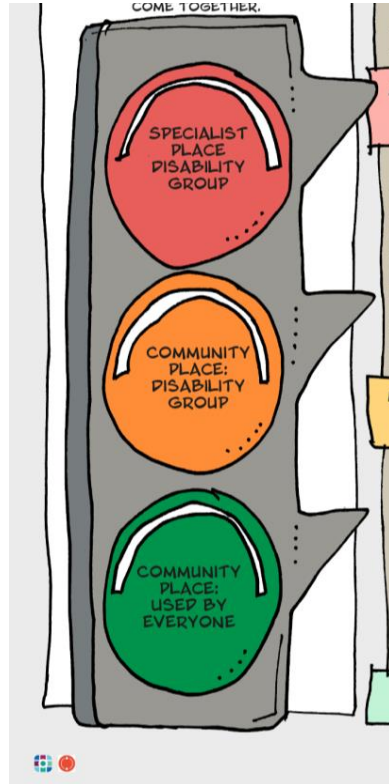
Inclusion traffic lights- Red



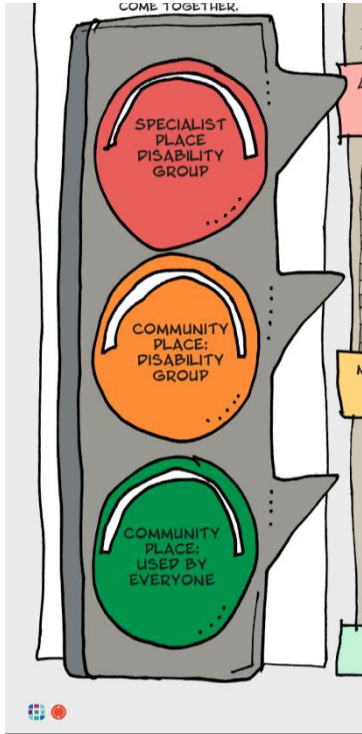
Inclusion traffic lights- Amber



Inclusion traffic lights- Green



Group Discussions



- Breakout into 2 smaller groups, led by a member of Surrey Choices' Senior Leadership team
- Session is ½ hour
- Opportunity to ask questions and share any thoughts or concerns
- After group sessions we will return to main meeting to feedback issues raised, followed by any other questions.



Questions and Answers

